

## **X Resident Rights: Residents have the right to--**

1. Be fully informed, prior to or at the time of admissions, of these rights and of all rules governing resident conduct. There shall be documentation signed by the resident that these procedures have been carried out.
2. Be fully informed, prior to or at the time of admission, and during stay, of services available in or through the facility and of related charges, including any charges for services not covered by the Home's basic per diem rate.
3. Be given advance notice, preferably two weeks, of transfer or discharge.
4. Be encouraged and assisted to exercise the resident rights, i.e., to voice grievances, and recommend changes in policies and services to staff or outside representatives of the resident's choice, free from restraint, interference, coercion, discrimination or reprisal.
5. Have explained to them the conditions under which the facility may manage the resident's personal financial affairs, as detailed in Section 11-100-16.
6. Not be humiliated, harassed, or threatened and be free from chemical and physical restraints. Physical restraints may be used in an emergency, when necessary, to protect the resident from injury to self or to others. In such a situation, the resident's physician must be notified as soon as possible and further orders obtained for the care of the resident.
7. Have their personal and medical records kept confidential and subject to release only as provided in Section 11-100-14(9).
8. Be treated with understanding, respect, and full consideration of the resident's dignity and individuality, including privacy in treatment and in care of the resident's personal needs.
9. Not be required to perform services for the facility, its licenses or staff, unless agreed to by the resident and documented.
10. Have the right to associate and communicate privately with persons of the residents choice, and to send and receive the resident's personal mail unopened.
11. Have the right to meet with and participate in activities of social, religious and community groups at the resident's discretion, unless medically contraindicated.
12. Retain and use personal clothing and possessions, as space permits, unless to do so would-
  - infringe upon the rights of other residents, or
  - is specifically forbidden by written orders of the resident's physician.
13. If married, be assured of privacy for visits by the spouse and, if both are residents in the Home, be permitted to share a room, if agreeable to both parties.
14. Have daily visiting hours and provisions for privacy established.
15. Have the right to reject living in a particular facility.
16. Shall not have dietary restrictions as punishment.
17. Have a right to locked storage space.
18. Have a right to be free from ill treatment, physical punishment, exploitation, neglect or physical abuse.